

McDonald's Coffee Care Program Summary

Melitta SystemService USA

Preventative Maintenance (PM) Program for Specialty Coffee Equipment c5 12C-FF

Basic PM Plan: 2 Year Program (Tier 1: Less than 200 drinks/week)
Standard PM Plan: 2 Year Program (Tier 2: 200-500 drinks/week)
High Volume PM Plan: 1 Year Program (Tier 3: More than 500 drinks/week)
▪ Guarantees PM visits each year in accordance with the contract term. ▪ Completed 30 point check list ▪ Date and install new sticker as proof of PM completion ▪ Replace milk components, steam components, brewing components and service pump at the specified PM visit. ▪ Service grinder annually